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UPCOMING EVENTS

- Oct 10-11: Quilt Ticket Sales - The Gibson Center for Senior Services - Sat 10am-5pm; Sunday 9am-4pm

Donate to the Quilt Raffle!

Our biggest fundraiser this year is underway and we need help selling tickets. Please visit our website to learn more about purchasing tickets or call 603-356-

Don't Forget to follow us on our website or social media at Carroll County RSVP for more information about upcoming fundraising events !



From the Director

A Warm Hello RSVP Friends!

I hope this finds you well. So much has changed in a short period of time – the world around us, our neighborhoods, gathering spaces, the places we work and call home. Life in the midst of COVID-19 has sparked fear, frustration and anxiety all around. During the COVID-19 crisis, the staff at RSVP and our volunteers continue to provide critical services while keeping our residents and staff safe.

We are focusing all of our energy on defeating the challenges associated with the COVID-19 pandemic. Nothing is more important than ensuring the health and safety of our most vulnerable neighbors across all of Carroll County. I am overwhelmed by the unquestionable strength and character of our volunteers as they continue to deliver Meals on Wheels to our vulnerable neighbors who cannot venture outside. I am amazed at our old and new non-emergency medical transportation drivers that provide transportation to medical appointments, pharmacies, lab visits, and other types of critical care for the transportation-disadvantaged. I look forward to the day that we can welcome back all of our wonderful volunteers who have taken the “sheltered in place” order to heart, minimizing their exposure to the virus and reduces their chance of getting sick.

I want to thank all of our volunteers for the positive impact you make on a daily basis to our community.

Warm regards,

Mary Carey Seavey

New Volunteers

Patty Allen - Madison

Karen Barron - Ossipee

Richard Faucher - Intervale

Patrick Haine—Conway

Mike Gaudette - Freedom

Christi Humphrey - Sandwich

Clare Long - Conway

Richard Osada - North Conway

Laura Schoen - Bartlett

Martha Shedd - Tamworth

Diane Wilkinson - Freedom





Twin Volunteers
Ellen Hayes & Evelyn Bailey

“ The smallest
act of kindness is
worth more than
the grandest
intention”
- Oscar Wilde



Volunteer
Jean O'Sullivan

In Memoriam

- Dallas Fuller
- Harriet Goodwin
- Patricia Jean Andrews Hofmann
- Phyllis E. McLynch
- Romona Burke Stafford
- Virginia Tinker

Looking for an opportunity to demonstrate leadership
and put your professional experience to work?
Join the RSVP Advisory Council
and help shape the success of our program!

The RSVP Advisory Council is a group of individuals **representing the interests of our volunteers, volunteer stations, and the community at large**. Advisory Council members **advise, assist, and advocate** for effective project operations of RSVP of Carroll County. They support constructive changes within the program, generate new ideas, and serve as ambassadors to the wider Carroll County community.

Primarily, Advisory Council members are committed to the following three goals:

1. **Promote RSVP to potential members** in order to help the program meet its volunteer recruitment targets;
2. Assist with **planning and executing** one or more successful **Recognition events** each year to celebrate the contributions of RSVP volunteers;
3. **Capture the remarkable stories of RSVP volunteers** in order to communicate these stories to the local and national service communities.

Members may include, but are not limited to:

1. Current (or former) RSVP volunteers
2. Staff of current (or former) RSVP volunteer stations
3. Representatives of other community organizations
4. Providers of services related to the community needs addressed by the RSVP project
5. Students, particularly in relevant fields like aging studies/gerontology, social work, public administration, marketing, communications, etc.

MINIMUM QUALIFICATIONS FOR ADVISORY COUNCIL MEMBERS

1. Willingness to commit to full term of service and attend meetings and required events
2. Interest in and enthusiasm for promoting the capabilities of older adults
3. Knowledge of human and social needs of the community, or a willingness to learn
4. Competence in the field of community service and volunteerism, or a willingness to learn
5. Ability to advise the project on its administrative and program responsibilities including project assessment, fundraising, publicity, and data reporting requirements

HOW TO JOIN RSVP ADVISORY COUNCIL

All individuals interested in Advisory Council membership are invited to **sit in on a regular Advisory Council meeting** to learn more about the group and its roles and responsibilities.

To apply for membership, please contact Mary Carey Seavey, RSVP Director at 603-356-9331 or via email at mary.ccrsvp@gmail.com

Volunteer Driver of the Month

May 2020 - Richard Faucher - Intervale
 June 2020 - Marshall Allan - North Conway
 July 2020 - Rick Hawes - Wolfeboro
 August 2020 - Diane Wilkinson - Freedom

RSVP’s non-emergency medical transportation drivers transport clients to both local medical appointments and appointments beyond county lines, which are frequently necessary for accessing specialized medical services. They not only drive clients to their appointments but also accompany them to their appointments. In addition, they develop relationships with their clients and provides them with socialization and, in many cases, they become advocates for the clients they assist, serving as extra sets of eyes and ears to recognizes other areas of need or declining health, and often helps in relaying doctor’s orders. The personalized service offered by our volunteer driver allows our clients to stay secure, comfortable, independent, and living in their homes for as long as possible.

If you would like to become a driver for RSVP Non-Emergency Medical Transportation, or know of an individual who would like to become a driver, please contact Angelica at 603-356-9331.

2019 Statistics

Meals on Wheels Statistics

Stations: Gibson Center Nutrition Program, Moultonborough/Sandwich MOW, Ossipee Concerned Citizens, Greater Wakefield Resource Center, Tamworth Community Nurse, and Wolfeboro MOW

- **64,712 Meals Delivered**
- **80,034 Miles Driven**
- **6,382 Hours Served**

Congregate Meals Statistics

Congregate Meal Sites: Gibson Center, Dinner Bell-Conway, and Madison Nutrition Program

- **14,446 Meals Served**
- **21,212 Miles Driven**
- **4,823 Hours Served**

Non-Emergency Medical Transportation Statistics

Transportation referrals come from: Gibson Center for Senior Services, Memorial Hospital-Maine Health, Huggins Hospital, ServiceLink, Department of Veteran Affairs, Visiting Nurse Home Care & Hospice, and RSVP clients

- **43,663 Miles Driven**
- **407 Clients Served**
- **106 Veterans Served**
- **857 Transport Requests**

TOTAL VOLUNTEERS: 428
TOTAL VOLUNTEER HOURS SERVED: 35,842
TOTAL VOLUNTEER MILEAGE DRIVEN: 144,908

Tales from the Road



Terry, a 74 year old medical transportation client, requested a ride to Maine Medical in Portland to have an eye surgery done. Normally, finding a driver for such a long distance appointment can be difficult, but Kenny Ware is no stranger to accepting such transports. On the day of Terry’s surgery the first Nor’easter of the season came, which would make most volunteers cancel in fear of a possible accident. Our office called to inform Kenny of the inclement weather beforehand, yet he confidently replied that he would drive Terry no matter the weather because he desperately needed this surgery. A 143 mile round-trip that would normally take a driver about 4 hours took a total of 9 hours in the midst of a terrible ice storm. After hearing from Terry, we learned that Kenny drove carefully to ensure their safety, but still managed to get to the hospital on time for the surgery. They both arrived at their homes safely late that night, thanks to Kenny’s careful and calm demeanor.

“ I have never experienced such care & compassion as I have with my RSVP volunteer drivers. I will forever be grateful for what they do for me” -
RSVP Client

Carroll County RSVP
P.O. Box 1182
North Conway, NH 03860

Non-profit organization
U.S. Postage Paid
North Conway, NH 03860
Permit # 90

Mary Carey Seavey
Program Director

Mary's role and responsibilities include supporting and advancing RSVP's mission by managing the development and implementation of all RSVP activities. This position helps to improve lives by ensuring that volunteer time and talent is aligned with producing positive results and measurable outcomes in Carroll County. These positive results and measurable outcomes are achieved through our Non Emergency Medical Transportation Program, Meals on Wheels Driver Program, Bone Builders Program, and volunteer service in over 40 non profit organizations throughout Carroll County.
mary.ccrsvp@gmail.com

Say Hello to Our Staff

Doris Dreyer

Office Manager / Volunteer Coordinator

Doris supports and advances the development and implementation of the Retired and Senior Volunteer Program. Her primary role is to assist the RSVP Director with volunteer recruitment and management including: recruitment of new volunteers; ensuring all volunteers complete all paperwork necessary to become a RSVP volunteer; determining new volunteer's interests and scheduling; collecting monthly time from volunteers and volunteer stations; recording volunteer hours; attending Advisory Council meetings; assisting in volunteer appreciation events and fundraising activities; and maintaining confidentiality of volunteer information.

doris.ccrsvp@gmail.com

Angelica Kitsis
Transportation /Media
Coordinator

Angelica receives and schedules all non-emergent transportation requests, including responding to all incoming calls and coordinating with volunteer drivers to arrange transportation. She is also responsible for maintaining client and driver records and tracking volunteer mileage reimbursements.

In her role as marketing coordinator, Angelica maintains RSVP's public image, especially as it relates to RSVP's online presence. Angelica creates content for social media, emails, and the website, broadening of RSVP's online audience and increasing the public's