

## CARROLL COUNTY RSVP RETIRED & SENIOR VOLUNTEER PROGRAM

P.O. Box 1182, North Conway, NH 03860

Tel: 603-356-9331 Fax: 603-356-9322

## VOLUNTEER ACKNOWLEDGEMENT SIGN-OFF SHEET

In accepting an appointment as a Volunteer for RSVP, I acknowledge that I have read the Volunteer Driver Medical Transportation Handbook or have been verbally told the guidelines and agree to the best of my ability to:

- Become thoroughly familiar with Volunteer Driver transportation policies and procedures, both written and verbal, set forth by RSVP for volunteers in the Volunteer Driver Medical Transportation Handbook.
- 2. Exercise caution when acting on behalf of RSVP in any situation.
- 3. Client confidentiality Protect the confidentiality of all information relating to the persons you transport breach of client confidentiality is against the law and could result in a liability suit against the volunteer by a client or family member.
- Be respectful of everyone's beliefs and lifestyle choices. It is not our place to judge or persuade a
  person towards one way or another. Please keep conversations with clients and other volunteers
  casual.
- 5. Be prompt and reliable in reporting for scheduled rides.
- 6. Maintain accurate records and submit them to RSVP on a monthly by the 5 TH day of the month for the proceeding month's medical transportation mileage. Failure to do so could result in a delay in receiving a mileage reimbursement check
- 7. Notify the RSVP office if unable to drive as scheduled as early as possible to permit the reassignment of another volunteer.
- 8. Notify the RSVP office of any changes in residence, phone number, insurance, or health status.
- 9. Attend orientation and training sessions.
- 10. A volunteer may be dismissed for poor performance and/or negative attitude (including but not limited to poor attendance at meetings and training sessions).

## Substance Abuse (Drug & Alcohol Policy)

Our intent and obligation is to provide a drug and alcohol-free, healthful, safe and secure work environment. The lawful manufacture, distribution, possession, use or being under the influence of drugs or alcohol is prohibited in by RSVP. A volunteer will be discharged for violation of the prohibition.

Volunteer Signature	Date	
RSVP Representative Signature	Date	